

When it snows, we respond.

Snow season November 15-March 15



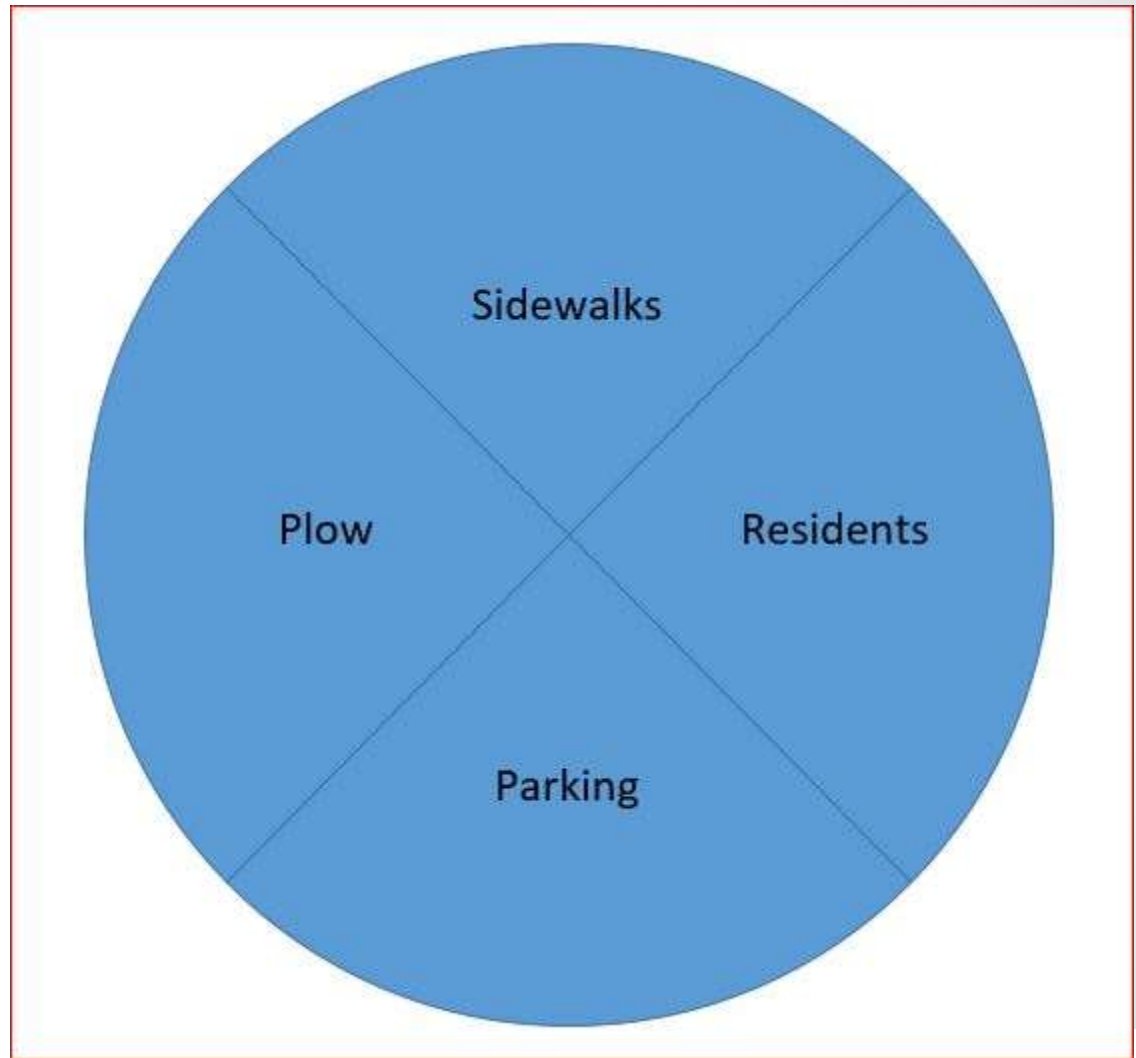
Our Plan was improved by YOU!

- Based on your feedback, our current snow response plan features:
 - More plowing, sooner.
 - More equipment and people available for snow removal.
 - Completion of a full-City plow during heavier snowfalls more quickly – in about 3 days.
 - Use of equipment that minimizes driveway berms.
 - Greater emphasis on plowing snow away from sidewalks.
 - Focus on routes to schools, medical facilities & more



Interrelated Components & A Holistic Approach

- Each of these components plays a vital role in our snow season
- There's a domino effect when any part of the plan is missing



Overview

- **Snow Season – November 15 to March 15**
 - Moving away from **event-based** and reactive approach to **proactive plan** for the season
 - Be prepared
- **Coordinated System**
 - Street Plowing
 - Sidewalk Snow Removal
 - Parking
- **Accountability and Collaboration**
 - Plowing will minimize impact to parking and sidewalks
 - City will maintain its sidewalks
 - Help others connect with resources and plan ahead
 - Help out by doing your part for parking and sidewalk snow removal
- **Continuous Improvement**
 - We are committed to making changes along the way.



Plowing

- When it snows, even if it's an inch or two, **crews will plow all the streets**, including residential streets.
 - As part of the regular work day, Monday through Friday, crews will clear snow throughout the City when there are small amounts of snow
 - Utility crews will supplement Street crews sooner
 - More equipment will be available on a regular basis for plowing
 - We call this “maintenance plow” work
- When a **full-City plow** is needed, the City will move to 24/7 operations
 - A full City plow should take about 3 days.



Driveway Berms

- **Snow Gates**

- Snow gates that reduce driveway berms are now a regular part of the snow removal work
- 16 gates in the fleet, up from 7 two years ago
- Won't completely eliminate berms, especially on arterials, but will drastically reduce them

- **Plowing Technique Changes**

- Plowing away from the curb to help keep snow out of driveways and off sidewalks.
- Snow also may be pushed to center medians on some arterials



Parking

- **Seasonal Parking (Nov. 15-March 15)**

- People should park on the odd side of the street during snow season
 - RVs, Boats & Trailers: Seasonal Restriction of on-street parking w/ towing
 - Enforcement is pro-active & complaint based with an emphasized campaign before snow season & warnings
 - These vehicles are always limited to 24 hours of on-street parking
 - All areas outside the downtown will be treated the same
- Downtown: No on-street parking, 12-6 a.m. when the City provides notification of plans to clear parking bays.
 - Vehicles can be towed
 - Options for off-street parking (next slide)

- **Encourages cooperation & providing parking options**



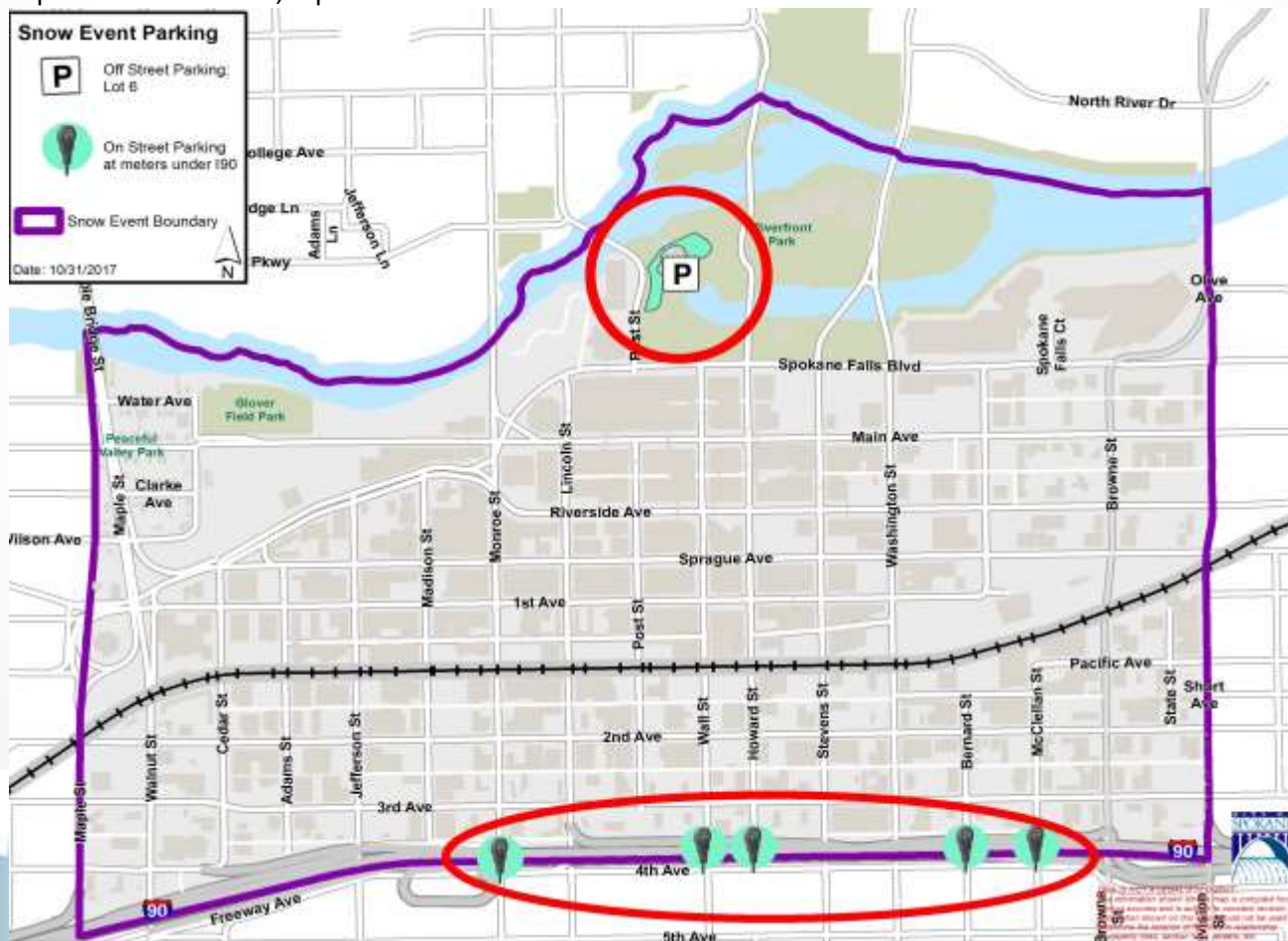
Downtown

- Mitigate Impacts

- City offers parking areas within the downtown boundary where residents can stow their vehicles in a manner that abides signage (most likely North and South of the core)

- Downtown boundary

- Maple to Division; Spokane River to I-90



Sidewalks

Education Emphasis

- Survey Results **Prioritized Areas:** schools, bus stops, hospital districts
- Community Partners: Emphasized **students and families walking in the streets** due to uncleared sidewalks
- Courtesy Notice: Continue to **issue notice to property owners & residents** when City is notified of unclear sidewalk and pathways

Mitigation Impacts

- Pre-registration Options for Elderly & Disabled. Call 3-1-1.
- Neighbors helping neighbors make a plan for the winter



Welcome to snow season, 2018-2019!

This year we are asking citizens to please:

- Clear sidewalks by 9:00am
- Clear a path at least 36" wide up to the width of your sidewalk
- Clear snow around curb ramps, fire hydrants, storm drains, mail boxes, bus stops, and along school walking routes

We were recently notified that the sidewalk(s) and/or right of way at this address have not been cleared. During the snow season, it is the property owner or resident's responsibility to maintain a free and clear sidewalk for the safety of all pedestrians.

Unfortunately, a continued failure to clear the obstructed areas of snow may result in a \$115.00 ticket in accordance with SMC 1.05.160 & 12.02.010.

Seniors or disabled individuals who cannot maintain their own sidewalks should call 3-1-1 to get information on available volunteer services.

Questions?

- Watch a video on "Clearing the Sidewalk" at my.spokane.org/sidewalks
- Visit my.spokane.org/snowremoval
- Call 3-1-1 for more information



How Can We Collaborate?

- **Odd side Parking**
 - Helps the plow **minimize berms** and get to each **neighborhood** faster
- **Removing RVs (trailers, campers, flatbeds, boats, basketball hoops, etc.)**
 - Remove RVs from the right-of-way during the snow season (**Nov. 15-March 15**)
 - Allows plows to maneuver with **greater speed** and thoroughness
- **Connect Resources**
 - Get to know your neighbors!
 - Encourage seniors and individuals with disabilities to call 3-1-1 to connect with available snow services. **Pre-registration is available**
 - Did you know that people also can pre-register with private landscaping companies?
 - Neighbors helping neighbors!
- **Seasonal Approach**
 - These changes to the plowing, parking and sidewalks are part of efforts to make Spokane a more seasonal city
 - **Thank you for your collaboration, and please feel free to submit a comment card so we can hear from you!**



Where to get more info

- **Watch for Snow Brochure**
 - Will be inserted in utility bills in November
 - Will include residential plow route map (Stick it on your fridge)
- **Follow the City on Social Media**
 - @spokanecity on Facebook and Twitter
 - We post when we have snow response news to report
- **Get information on the City's web site**
 - A link to snow information will be included on front page
 - www.spokanecity.org
 - Plow Progress map activated during full-City plows
- **Watch for Information on Local Media**
 - We are rolling out information to media starting in mid-October
- **Call 3-1-1 if you need more information**



Questions?

